

United States
SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549

Form 8-K

Current Report
Pursuant to Section 13 or 15(d) of the
Securities Exchange Act of 1934

May 11, 2023

Date of Report (Date of earliest event reported)



Priority Technology Holdings, Inc.
(Exact Name of Registrant as Specified in its Charter)

Delaware

(State or other jurisdiction of incorporation)

001-37872

(Commission File Number)

47-4257046

(I.R.S. Employer Identification No.)

**2001 Westside Parkway
Suite 155**

Alpharetta,

Georgia

(Address of Principal Executive Offices)

30004

(Zip Code)

Registrant's telephone number, including area code: **(800) 935-5961**

(Former name or former address, if changed since last report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions (see General Instruction A.2. below):

- ☐ Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
- ☐ Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
- ☐ Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
- ☐ Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Securities registered pursuant to Section 12(b) of the Act:

Title of each class

Common stock, \$0.001 par value

Trading Symbol

PRTH

Name of each exchange on which registered

Nasdaq Global Market

Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of (1933 §230.405 of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 (§240.12b-2 of this chapter).

Emerging growth company ☐

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act. ☐

Item 2.02. Results of Operations and Financial Condition.

On May 11, 2023, Priority Technology Holdings, Inc. ("Priority") issued a press release announcing its financial results for the quarter ended March 31, 2023. A copy of that press release is attached as Exhibit 99.1 to this Current Report on Form 8-K.

Item 7.01. Regulation FD Disclosure.

On May 11, 2023, Priority will hold an earnings conference call and webcast at 11:00 a.m. (Eastern Time) to discuss the financial results for the quarter ended March 31, 2023. The press release referenced in Item 2.02 contains information about how to access the conference call and webcast. A copy of the slide presentation to be used during the earnings call and webcast is furnished as Exhibit 99.2 to this Current Report on Form 8-K. The slide presentation also will be available on our website, www.prth.com under the "Investor Relations" section.

The information in this Current Report on Form 8-K, including Exhibit 99.1, is being furnished and shall not be deemed "filed" for the purposes of Section 18 of the Securities Exchange Act of 1934, as amended, or otherwise subject to the liabilities of that Section. The information in this Current Report on Form 8-K shall not be incorporated by reference into any registration statement or other document filed pursuant to the Securities Act of 1933, as amended.

Item 9.01. Financial Statements and Exhibits.

(d) Exhibits – The following exhibit is furnished as part of this Current Report on Form 8-K.

Exhibit Number	Description
99.1	Press Release of Priority Technology Holdings, Inc. dated May 11, 2023
99.2	Supplemental Slide Presentation
104	The cover page from this Current Report on Form 8-K, formatted in Inline XBRL

SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

Dated: May 11, 2023

PRIORITY TECHNOLOGY HOLDINGS, INC.

By: /s/ Timothy O'Leary
Name: Timothy O'Leary
Title: Chief Financial Officer



Priority Investor Inquiries:

Chris Kettmann

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(773) 497-7575

Priority Technology Holdings, Inc. Announces First Quarter 2023 Financial Results

Strong First Quarter Growth Driven by Performance Across Diverse Business Segments

ALPHARETTA, GA - May 11, 2023 -- Priority Technology Holdings, Inc. (NASDAQ: PRTH) ("Priority" or the "Company"), the platform for unified commerce that delivers integrated payments and banking services at scale, today announced its first quarter 2023 financial results including strong quarter-over-quarter diversified revenue growth.

Highlights of Consolidated Results

First Quarter 2023, Compared with First Quarter 2022

Financial highlights of the first quarter of 2023 compared with the first quarter of 2022, are as follows:

- Revenue of \$185.0 million increased 20.8% from \$153.2 million.
- Adjusted gross profit (a non-GAAP measure⁽¹⁾) of \$63.1 million increased 21.8% from \$51.8 million.
- Adjusted gross profit margin (a non-GAAP measure⁽¹⁾) of 34.1% increased 30 basis points from 33.8%.
- Operating income of \$16.8 million increased 55.6% from \$10.8 million.
- Adjusted EBITDA (a non-GAAP measure⁽¹⁾) of \$37.6 million increased 24.1% from \$30.3 million

"We once again delivered excellent results, driven by the strength of our diverse business lines, particularly our counter cyclical businesses that are positioned to benefit from higher interest rates and the current economic conditions," said Tom Priore, Chairman & CEO of Priority. "We are continuing to invest prudently in our vision for the convergence of payments and banking features that are essential to delivering a modern commerce experience for our acquiring and B2B customers, reselling and ISV partners, and long term value to our shareholders."

⁽¹⁾ See "Non-GAAP Financial Measures" and the reconciliations of Adjusted Gross Profit (non-GAAP), Adjusted Gross Profit Margin (non-GAAP), and Adjusted EBITDA, to their most comparable GAAP measures provided below for additional information.

Full Year 2023 Financial Guidance

Priority's outlook remains strong and we are reaffirming our full year 2023 guidance:

- Revenue forecasted to range between \$740 million to \$755 million, a growth rate of 12% to 14%.
- Adjusted EBITDA (a non-GAAP measure) is forecasted to range between \$160 million to \$165 million, a growth rate of 14% to 18%.

Conference Call

Priority's leadership will host a conference call on Thursday, May 11, 2023 at 11:00 a.m. EDT to discuss its first quarter 2023 financial results. Participants can access the call by phone in the U.S. or Canada at (833) 636-1319 or internationally at (412) 902-4286.

The Internet webcast link and accompanying slide presentation can be accessed at <https://edge.media-server.com/mmc/p/mp3ggx5e> and will also be posted in the "Investor Relations" section of the Company's website at www.prioritycommerce.com.

An audio replay of the call will be available shortly after the conference call until May 18, 2023 at 2:00 p.m. EDT. To listen to the audio replay, dial (877) 344-7529 or (412) 317-0088 and enter conference ID number **3738244**. Alternatively, you may access the webcast replay in the "Investor Relations" section of the Company's website at www.prioritycommerce.com.

Non-GAAP Financial Measures

This communication includes certain non-GAAP financial measures that we regularly review to evaluate our business and trends, measure our performance, prepare financial projections, allocate resources, and make strategic decisions. We believe these non-GAAP measures help to illustrate the underlying financial and business trends relating to our results of operations and comparability between current and prior periods. We also use these non-GAAP measures to establish and monitor operational goals. However, these non-GAAP measures are not superior to or a substitute for prominent measurements calculated in accordance with GAAP. Rather, the non-GAAP measures are meant to be a complement to understanding measures prepared in accordance with GAAP.

Adjusted Gross Profit and Adjusted Gross Profit Margin

The Company's adjusted gross profit metric represents revenues less cost of revenue (excluding depreciation and amortization). Adjusted gross profit margin is adjusted gross profit divided by revenues. We review these non-GAAP measures to evaluate our underlying profit trends. The reconciliation of adjusted gross profit to its most comparable GAAP measure is provided below:

(in thousands)

Revenues
Cost of revenue (excluding depreciation and amortization)
Adjusted gross profit
Adjusted gross profit margin
Depreciation and amortization of revenue generating assets
Gross profit
Gross profit margin

Three Months Ended March 31,			
	2023		2022
\$	185,028	\$	153,239
	(121,966)		(101,480)
\$	63,062	\$	51,759
	34.1 %		33.8 %
	(2,959)		(2,449)
\$	60,103	\$	49,310
	32.5 %		32.2 %

EBITDA and Adjusted EBITDA

EBITDA and adjusted EBITDA are performance measures. EBITDA is earnings before interest, income tax, and depreciation and amortization expenses ("EBITDA"). Adjusted EBITDA begins with EBITDA but further excludes certain non-cash costs, such as stock-based compensation and the write-off of the carrying value of investments or other assets, as well as debt extinguishment and modification expenses and other expenses and income items considered non-recurring, such as acquisition integration expenses, certain professional fees, and litigation settlements. We review the non-GAAP adjusted EBITDA measure to evaluate our business and trends, measure our performance, prepare financial projections, allocate resources, and make strategic decisions.

The reconciliation of adjusted EBITDA to its most comparable GAAP measure is provided below:

(in thousands)

Net loss
Interest expense
Income tax benefit
Depreciation and amortization
EBITDA
Selling, general and administrative (non-recurring)
Non-cash stock-based compensation
Other nonrecurring expense
Adjusted EBITDA

Three Months Ended March 31,			
	2023		2022
\$	(506)	\$	(333)
	17,699		11,535
	(133)		(325)
	18,048		17,353
	35,108		28,230
	437		310
	1,936		1,558
	159		225
\$	37,640	\$	30,323

Further detail of certain of these adjustments, and where these items are recorded in our consolidated statements of operations, is provided below:

	Three Months Ended March 31,	
	2023	2022
Selling, general and administrative expenses (non-recurring):		
Certain legal fees	\$ 376	\$ 164
Professional, accounting and consulting fees	61	146
	\$ 437	\$ 310

Priority does not provide a reconciliation of forward-looking non-GAAP financial measures to their comparable GAAP financial measures because it could not do so without unreasonable effort due to the unavailability of the information needed to calculate reconciling items and due to the variability, complexity and limited visibility of the adjusting items that would be excluded from the non-GAAP financial measures in future periods. When planning, forecasting and analyzing future periods, the Company does so primarily on a non-GAAP basis without preparing a GAAP analysis as that would require estimates for various cash and non-cash reconciling items that would be difficult to predict with reasonable accuracy. For example, stock-based compensation expense would be difficult to estimate because it depends on the Company's future hiring and retention needs, as well as the future fair market value of the Company's common stock, all of which are difficult to predict and subject to constant change. As a result, the Company does not believe that a GAAP reconciliation would provide meaningful supplemental information about the Company's outlook.

About Priority Technology Holdings, Inc.

Priority is a payments technology company that leverages a purpose-built platform to enable clients to collect, store and send money, operating at scale. Priority helps its customers take and make payments while managing business and consumer operating accounts to monetize payment networks. Priority's tailored, agile technology powers high-value payments products bolstered by industry-leading personalized support, and delivers value to its partners by leveraging its payments and embedded finance technology to deliver solutions that power modern commerce. The Company's approach is simple – Priority handles the complexities of payments and embedded finance to free its partners to focus on their core business objectives. Priority's solutions are offered via API or proprietary applications with nationwide money transmission licenses, providing end-to-end operational support including automated risk management and underwriting, full compliance and industry leading customer service. Additional information can be found at www.prioritycommerce.com.

Forward-Looking Statements

This press release contains "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. Such statements include, but are not limited to, statements about future financial and operating results, our plans, objectives, expectations and intentions with respect to future operations, products and services, and other statements identified by words such as "may," "will," "should," "anticipates," "believes," "expects," "plans," "future," "intends," "could," "estimate," "predict," "projects," "targeting," "potential" or "contingent," "guidance," "outlook" or words of similar meaning. These forward-looking statements include, but are not limited to, our 2023 outlook and statements regarding our market and growth opportunities. Such forward-looking statements are based upon the current beliefs and expectations of our management and are inherently subject to significant business, economic and competitive risks, trends and uncertainties that could cause actual results to differ materially from those projected, expressed, or implied by such forward-looking statements. Our actual results could differ materially, and potentially adversely, from those discussed or implied herein.

We caution that it is very difficult to predict the impact of known factors, and it is impossible for us to anticipate all factors that could affect our actual results. All forward-looking statements are expressly qualified in their entirety by these cautionary statements. You should evaluate all forward-looking statements made in this press release in the context of the risks and uncertainties disclosed in our SEC filings, including our most recent Annual Report on Form 10-K filed with the SEC on March 23, 2023. These filings are available online at www.sec.gov or www.prioritycommerce.com.

We caution you that the important factors referenced above may not contain all of the factors that are important to you. In addition, we cannot assure you that we will realize the results or developments we expect or anticipate or, even if substantially realized, that they will result in the consequences we anticipate or affect us or our operations in the way we expect. You are cautioned not to place undue reliance on forward-looking statements as a predictor of future performance. The forward-looking statements included in this press release are made only as of the date hereof. We undertake no obligation to publicly update or revise any forward-looking statement as a result of new information, future events or otherwise, except as otherwise required by law. If we do update one or more forward-looking statements, no inference should be made that we will make additional updates with respect to those or other forward-looking statements. We qualify all of our forward-looking statements by these cautionary statements.

Priority Technology Holdings, Inc.
Unaudited Consolidated Statements of Operations

(in thousands, except per share amounts)

	Three Months Ended March 31,	
	2023	2022
Revenues	\$ 185,028	\$ 153,239
Operating expenses		
Cost of revenue (excludes depreciation and amortization)	121,966	101,480
Salary and employee benefits	19,048	16,077
Depreciation and amortization	18,048	17,353
Selling, general and administrative	9,118	7,503
Total operating expenses	168,180	142,413
Operating income	16,848	10,826
Other (expense) income		
Interest expense	(17,699)	(11,535)
Other income, net	212	51
Total other expense, net	(17,487)	(11,484)
Loss before income taxes	(639)	(658)
Income tax benefit	(133)	(325)
Net loss	(506)	(333)
Less: Dividends and accretion attributable to redeemable senior preferred stockholders	(11,295)	(8,400)
Loss attributable to common stockholders	\$ (11,801)	\$ (8,733)
Other comprehensive income (loss)		
Foreign currency translation adjustments	24	—
Comprehensive loss	\$ (11,777)	\$ (8,733)
Loss per common share:		
Basic	\$ (0.15)	\$ (0.11)
Diluted	\$ (0.15)	\$ (0.11)
Weighted-average common shares outstanding:		
Basic and diluted	78,133	78,597
Diluted	78,133	78,597

Priority Technology Holdings, Inc.
Unaudited Consolidated Balance Sheets

(in thousands)

Assets

Current assets:

Cash and cash equivalents	
Restricted cash	
Accounts receivable, net of allowances	
Prepaid expenses and other current assets	
Current portion of notes receivable	
Settlement assets and customer/subscriber account balances	
Total current assets	

Notes receivable, less current portion	
Property, equipment and software, net	
Goodwill	
Intangible assets, net	
Deferred income taxes, net	
Other noncurrent assets	

Total assets

Liabilities, Redeemable Senior Preferred Stock and Stockholders' Deficit

Current liabilities:

Accounts payable and accrued expenses	
Accrued residual commissions	
Customer deposits and advance payments	
Current portion of long-term debt	
Settlement and customer/subscriber account obligations	
Total current liabilities	

Long-term debt, net of current portion, discounts and debt issuance costs

Other noncurrent liabilities

Total noncurrent liabilities

Total liabilities

Redeemable senior preferred stock

Stockholders' deficit:

Preferred stock	
Common stock	
Treasury stock, at cost	
Additional paid-in capital	
Accumulated other comprehensive income	
Accumulated deficit	

Total stockholders' deficit attributable to stockholders of PRTTH

Non-controlling interest

Total stockholders' deficit

Total liabilities, redeemable senior preferred stock and stockholders' deficit

	March 31, 2023		December 31, 2022
\$	15,882	\$	18,454
	11,012		10,582
	78,042		78,113
	10,443		11,832
	1,581		1,471
	612,146		532,018
	729,106		652,470
	3,066		3,191
	36,976		34,687
	368,740		369,337
	277,478		288,794
	22,163		16,447
	8,456		8,437
\$	1,445,985		1,373,363
\$	57,110	\$	51,864
	41,049		35,979
	2,868		2,618
	6,200		6,200
	612,953		533,340
	720,180		630,001
	592,279		598,926
	11,857		11,643
	604,136		610,569
	1,324,316		1,240,570
	235,439		235,579
	—		—
	76		76
	(12,336)		(11,559)
	328		9,650
	24		—
	(102,714)		(102,208)
	(114,622)		(104,041)
	852		1,255
	(113,770)		(102,786)
\$	1,445,985	\$	1,373,363

Priority Technology Holdings, Inc.
Unaudited Consolidated Statements of Cash Flows

(in thousands)

Cash flows from operating activities:

Net loss
Adjustments to reconcile net loss to net cash provided by operating activities:
Depreciation and amortization of assets
Stock-based compensation
Amortization of debt issuance costs and discounts
Deferred income tax
Change in contingent consideration
Other non-cash items, net

Change in operating assets and liabilities:

Accounts receivable
Prepaid expenses and other current assets
Income taxes (receivable) payable
Notes receivable
Accounts payable and other accrued liabilities
Customer deposits and advance payments
Other assets and liabilities, net

Net cash provided by operating activities

Cash flows from investing activities:

Additions to property, equipment and software
Notes receivable, net
Acquisitions of assets and other investing activities

Net cash used in investing activities

Cash flows from financing activities:

Repayments of long-term debt
Repayments of borrowings under revolving credit facility
Shares withheld for taxes on vested stock-based compensation
Dividends paid to redeemable senior preferred stockholders
Settlement and customer/subscriber accounts obligations, net
Payment of contingent consideration related to business combination

Net cash provided by financing activities

Net change in cash and cash equivalents, and restricted cash:

Net increase in cash and cash equivalents, and restricted cash
Cash and cash equivalents, and restricted cash at beginning of period

Cash and cash equivalents, and restricted cash equivalents at end of period

Reconciliation of cash and cash equivalents, and restricted cash:

Cash and cash equivalents
Restricted cash
Cash and cash equivalents included in settlement assets and customer/subscriber account balances

Total cash and cash equivalents, and restricted cash

Three Months Ended March 31,		
	2023	2022
\$	(506)	\$ (333)
	18,048	17,353
	1,936	1,558
	903	848
	(5,716)	(3,227)
	229	—
	14	—
	81	(14,440)
	481	164
	8,666	2,913
	(163)	98
	3,916	5,316
	250	(13)
	(462)	(624)
	27,677	9,613
	(5,046)	(2,370)
	178	(2,400)
	(2,715)	(941)
	(7,583)	(5,711)
	(1,550)	(1,550)
	(6,000)	(5,000)
	(777)	(156)
	(11,435)	(3,505)
	79,258	12,749
	(1,959)	—
	57,537	2,538
	77,631	6,440
	560,610	518,093
\$	638,241	\$ 524,533
\$	15,882	\$ 13,557
	11,012	13,588
	611,347	497,388
\$	638,241	\$ 524,533

Priority Technology Holdings, Inc.
Unaudited Reportable Segments' Results

(in thousands)

SMB Payments:

Revenue	
Operating expenses	
Operating income	
Operating margin	
Depreciation and amortization	
Key indicators:	
Merchant bankcard processing dollar value	
Merchant bankcard transaction count	

B2B Payments:

Revenue	
Operating expenses	
Operating income (loss)	
Operating margin	
Depreciation and amortization	
Key indicators:	
B2B issuing dollar volume	
B2B issuing transaction count	

Enterprise Payments:

Revenue	
Operating expenses	
Operating income	
Operating margin	
Depreciation and amortization	
Key indicators:	
Average billed clients	
Average new enrollments	

Operating income of reportable segments

Less: Corporate expense

Consolidated operating income

Corporate depreciation and amortization

Three Months Ended March 31,				
2023		2022		
\$	154,933	\$	129,959	
	142,922		117,473	
\$	12,011	\$	12,486	
	7.8 %		9.6 %	
\$	10,846	\$	10,824	
\$	15,220,715	\$	14,076,847	
	163,406		145,948	
\$	2,786	\$	5,925	
	3,635		5,516	
\$	(849)	\$	409	
	(30.5)%		6.9 %	
\$	125	\$	73	
\$	198,546	\$	186,380	
	280		206	
\$	27,309	\$	17,355	
	14,646		12,861	
\$	12,663	\$	4,494	
	46.4 %		25.9 %	
\$	6,690	\$	6,197	
	465,219		346,394	
	45,948		23,441	
\$	23,825	\$	17,389	
	(6,977)		(6,563)	
\$	16,848	\$	10,826	
\$	387	\$387	\$	259



Priority Technology Holdings, Inc. (Nasdaq: PRTN) Supplemental Slides: Q1 2023 Earnings Call

May 11, 2023

DISCLAIMER

Important Notice Regarding Forward-Looking Statements and Non-GAAP Measures

This presentation contains "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. Such statements include, but are not limited to, statements about future financial and operating results, our plans, objectives, expectations and intentions with respect to future operations, products and services, and other statements identified by words such as "may," "will," "should," "anticipates," "believes," "expects," "plans," "future," "intends," "could," "estimate," "predict," "projects," "targeting," "potential" or "contingent," "guidance," "anticipates," "outlook" or words of similar meaning. These forward-looking statements include, but are not limited to, Priority Technology Holdings, Inc.'s ("Priority," "we," "our" or "us") 2023 outlook and statements regarding our market and growth opportunities. Such forward-looking statements are based upon the current beliefs and expectations of our management and are inherently subject to significant business, economic and competitive risks, trends and uncertainties that could cause actual results to differ materially from those projected, expressed, or implied by such forward-looking statements. Our actual results could differ materially, and potentially adversely, from those discussed or implied herein. We caution that it is very difficult to predict the impact of known factors, and it is impossible for us to anticipate all factors that could affect our actual results. All forward-looking statements are expressly qualified in their entirety by these cautionary statements. You should evaluate all forward-looking statements made in this presentation in the context of the risks and uncertainties disclosed in our Securities and Exchange Commission ("SEC") filings, including our Annual Report on Form 10-K filed with the SEC on March 23, 2023 and our Quarterly Report on Form 10-Q filed with the SEC on May 11, 2023. These filings are available online at www.sec.gov or www.prioritycommerce.com.

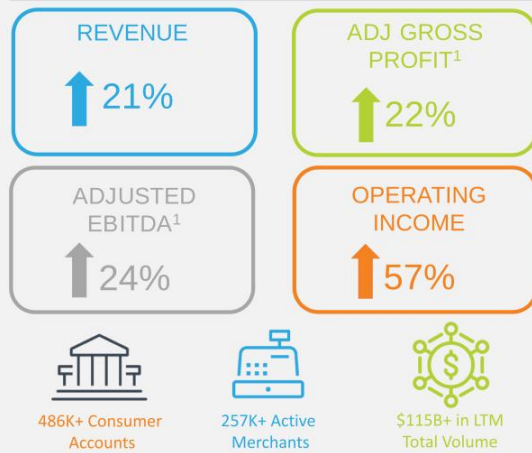
We caution you that the important factors referenced above may not contain all of the factors that are important to you. In addition, we cannot assure you that we will realize the results or developments we expect or anticipate or, even if substantially realized, that they will result in the consequences we anticipate or affect us or our operations in the way we expect. You are cautioned not to place undue reliance on forward-looking statements as a predictor of future performance. The forward-looking statements included in this presentation are made only as of the date hereof. We undertake no obligation to publicly update or revise any forward-looking statement as a result of new information, future events or otherwise, except as otherwise required by law. If we do update one or more forward-looking statements, no inference should be made that we will make additional updates with respect to those or other forward-looking statements. We qualify all of our forward-looking statements by these cautionary statements.

This presentation includes certain non-GAAP financial measures that are not prepared in accordance with accounting principles generally accepted in the United States ("GAAP") and that may be different from non-GAAP financial measures used by other companies. Priority believes that the use of these non-GAAP financial measures provides an additional tool for investors to use in evaluating ongoing operating results and trends of the Company. These non-GAAP measures should not be considered in isolation from, or as an alternative to, financial measures determined in accordance with GAAP. See the footnotes on the slides where these measures are discussed and the slides at the end of this presentation for a reconciliation of such non-GAAP financial measures to the most comparable GAAP numbers. Additionally, we present guidance for Adjusted EBITDA and Adjusted EBITDA as percentage of Adjusted Gross Profit, non-GAAP measures without reconciliation due to the inherent difficulty in forecasting and quantifying certain amounts that are necessary for such reconciliations. See more information in Priority's earnings press release. Adjusted Gross profit referred throughout this presentation is a non-GAAP measure calculated by subtracting Cost of services (excluding depreciation and amortization) from Revenue. Adjusted Gross profit margin referred throughout this presentation is a non-GAAP measure calculated by dividing Adjusted Gross Profit discussed above by Revenue. See Appendix 1 of this presentation for a reconciliation of Adjusted Gross Profit to Gross Profit as per GAAP and Priority's earnings press release for more details.

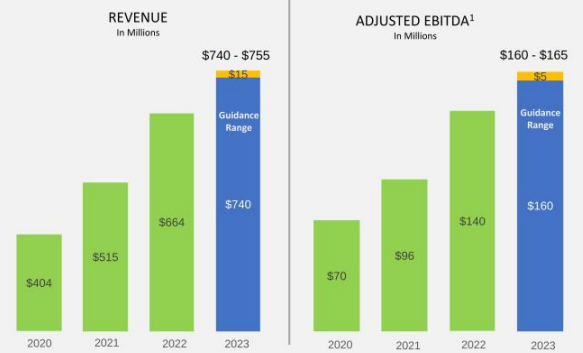


Key 1st Quarter 2023 Highlights

Q1 2023 PERFORMANCE METRICS



CONTINUED STRONG MOMENTUM



First Quarter 2023 Consolidated Results



Revenue grew **21%** to **\$185.0 million**



Adj Gross Profit¹ increased **22%** to **\$63.1 million**



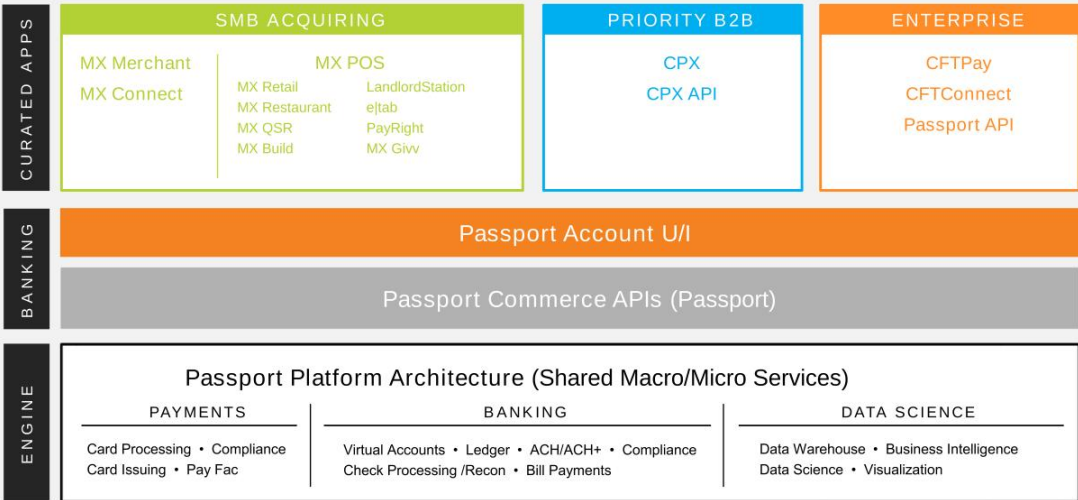
Adj Gross Profit margin¹ increased **30 basis points** to **34.1%**



Adjusted EBITDA¹ of **\$37.6 million** increased **24%**



Priority Unified Commerce Platform



Priority is Simplifying the Customer Experience

Working with Priority is as Easy as 1, 2, 3

- 1 Choose the Curated App(s) that best fit your needs
- 2 Chose the Passport Account Structure that best fits your uses
- 3 Start Moving Money



Financial Results

First Quarter 2023 – SMB (Revenue)



Revenue grew
19% to \$154.9 million

8

Key Revenue Drivers

SMB revenue of **\$154.9 million** increased **19%** from **\$130.0 million** in Q1 2022

- Bankcard \$ Volumes of \$15.2 billion increased over 8%
- Average Merchant Count of 260K increased by 7%
- New Merchant Boards averaged ~5100 per month in Q1



First Quarter 2023 – SMB (Profits)



Adj Gross Profit¹ increased **8%** to **\$35.4 million**



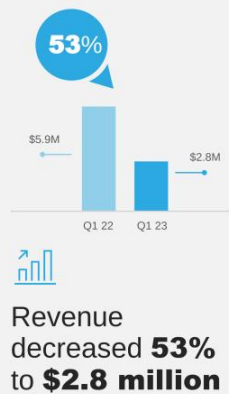
Adj Gross Profit margin¹ decreased **240 basis points** to **22.9%**



Operating Income of **\$12.0 million** decreased **4%**



First Quarter 2023 – B2B (Revenue)



Key Revenue Drivers

B2B revenue of **\$2.8 million** decreased **53%** from **\$5.9 million**

- Largely driven by Managed Services decrease from \$2.6 million to \$0.3 million due to final wind down of a specific customer program
- CPX decreased slightly from \$3.3 million in Q1 2022 to \$2.5 million in Q1 2023 due to certain fees earned in Q1 2022 related to a contract termination



First Quarter 2023 – B2B (Profits)



Adj Gross Profit¹ decreased **38%** to **\$2.0 million**



Adj Gross Profit margin¹ increased from **54.2%** to **71.4%**



Operating Loss of **\$0.8 million** decreased from Operating income of **\$0.4M**



First Quarter 2023 – Enterprise (Revenue)



Revenue grew
57% to **\$27.3 million**

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Key Revenue Drivers

ENTERPRISE revenue of **\$27.3 million** increased **57%** from **\$17.3 million**

- Avg Monthly New Enrollments of 46K increased 100% from 23K
- Avg Number of Billed Clients increased 34% to 465K from 346K
- Increase in deposit balances and interest rates continues to drive growth in revenue



First Quarter 2023 – Enterprise (Profits)



Adj Gross Profit¹ increased **64%** to **\$25.7 million**

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Adj Gross Profit margin¹ increased **390 basis points** to **94.1%**



Operating Income of **\$12.7 million** increased **182%**

¹Adjusted Gross Profit, Adjusted Gross Profit margin and Adjusted EBITDA referred in this presentation are non-GAAP measures. See slide 2 for further details.



Operating Expenses

Operating Expenses of \$46.2 million increased 13%

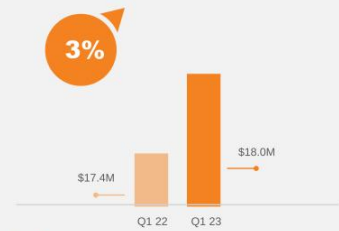


Salaries & Benefits increased **19%** to **\$19.1 million**

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SG&A increased **21%** to **\$9.1 million**



Depreciation & Amortization of **\$18.0 million** increased **3%**



Adjusted EBITDA¹ Walk

Adjusted EBITDA experienced strong growth in Q1 2023

- Q1 2023 Adjusted EBITDA of **\$37.6 million** increased **24.1%** from **\$30.3 million** in Q1 2022

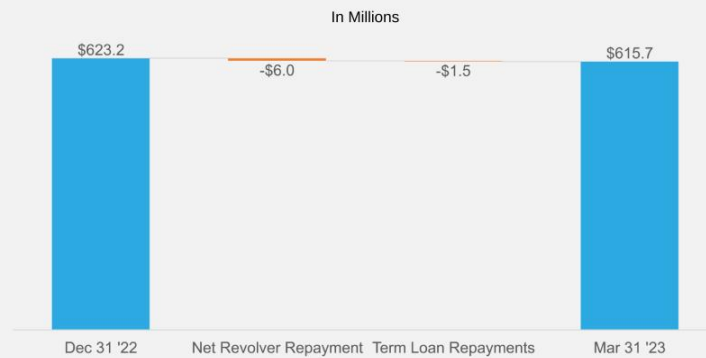
EBITDA Walk				
(In millions)				
	2023		2022	
	Q1		Q1	
Consolidated net income (loss) (GAAP)	\$	(0.5)	\$	(0.3)
Add: Interest expense		17.7		11.5
Add: Depreciation and amortization		18.0		17.3
Add: Income tax expense (benefit)		(0.1)		(0.3)
EBITDA (non-GAAP)		35.1		28.2
Further adjusted by:				
Add: Non-cash stock-based compensation		1.9		1.6
Add: Non-recurring expenses:				
Legal, professional, accounting and other SG&A		0.6		0.5
Adjusted EBITDA (non-GAAP)	\$	37.6	\$	30.3



Outstanding Debt

Total Debt of **\$615.7 million** at end of Q1 2023 decreased from \$623.2 million in 2022

- Decrease driven by net \$6.0 million Revolver decrease and \$1.5 million in Term Loan Repayments
- Net Debt of **\$599.8 million** decreased \$4.7 million compared to 2022
- Revolver Capacity at the end of Q1 2023 was **\$33.5 million**



Senior Redeemable Preferred Stock

Preferred Stock of **\$235.4 million**, Net of \$20.3 million of Unaccreted Discounts and Issuance Costs

➤ First Quarter Dividends and Accretion as follows:



	1st Quarter
(dollars in Millions)	2023
Dividend:	
Payment in Kind	\$ 4.38
Cash	6.10
	10.48
Accretion	0.81
	\$ 11.29



Adjusted Gross Profit Reconciliation

The reconciliation of adjusted gross profit to its most comparable GAAP measure is provided below:

	(in Millions)				(in Millions)			
	Three Months Ended March 31, 2023				Three Months Ended March 31, 2022			
	SMB	B2B	Enterprise	Total	SMB	B2B	Enterprise	Total
Revenues	\$ 154.9	\$ 2.8	\$ 27.3	\$ 185.0	\$ 129.9	\$ 5.9	\$ 17.4	\$ 153.2
Costs of services (excluding depreciation and amortization)	(119.5)	(0.8)	(1.6)	(121.9)	(97.0)	(2.7)	(1.7)	(101.4)
Adjusted Gross Profit	35.4	2.0	25.7	63.1	32.9	3.2	15.7	51.8
Adjusted Gross Profit Margin	22.9%	71.4%	94.1%	34.1%	25.3%	54.2%	90.2%	33.8%
Depreciation and amortization of revenue generating assets	(1.7)	(0.1)	(1.2)	(3.0)	(1.5)	(0.1)	(0.9)	(2.5)
Gross Profit	\$ 33.7	\$ 1.9	\$ 24.5	\$ 60.1	\$ 31.4	\$ 3.1	\$ 14.8	\$ 49.3
Gross Profit Margin	21.8%	67.9%	89.7%	32.5%	24.2%	52.5%	85.1%	32.2%



